

Minutes of PPG Meeting Held At Thornley House Medical Centre

Thornley Street Hyde SK14 1JY

Thursday 25th June 2015

Attending: Ingrid Brindle {Chair}, Bill Burgoigne{ Vice Chair}, Marilyn Gollom {Secretary}, Wendy Povey {Practice Manager}, Dr Gutteridge, Dr Hannan, Dominic Sexton, John Howard { guest speaker}, Yvonne Bennett, Dorothy Burgoigne, Sue O'Connor, Cath Shaw, Josie Clegg, Don Hunter, Bill Goldthorp, Eric Bynon.

- John Howard, guest speaker from Tameside Talking, gave an interesting talk about "Tameside Talking" a charity set up in 1978 which operates across Tameside. The charity based at Dukinfield Town Hall records a weekly news show which is put onto a memory stick and sent by free post to subscribers who have requested the service. Mr Howard left leaflets for the surgery and to put on the notice board, details will also be put onto the surgery website, Eric will do the same at Haughton Vale surgery.
- Matters Arising: As discussed at the last meeting Harry tried out the surgery messaging service again, again he was told to speak to the surgery. Ingrid said she also had problems and overheard another patient complaining of the same problem. Wendy responded that she is looking into ways of resolving this and gave her assurance that the box is checked on a daily basis.
- Wendy informed the group that the practice has been provisionally approved to receive a one off payment of £86,000 to improve facilities at both Thornley and Haughton surgeries. The practice are looking at ways to use the money to improve service delivery, purchase new clinical equipment, improve the telephone systems, admin technology for the staff, changes to reception including an online pod and training for staff. The practice is not looking for quick fixes but long term improvements. A consultation needs to be done both online and in the surgery.
- Yvonne has composed a letter to be sent to local schools and a poster regarding a "Teen " questionnaire, Wendy will present these to the doctors.
- Reports from teams:
- Bill Communication and liaison, gave feedback on the success of the stand at Devo Manc, this was a very successful undertaking which gave great exposure to the work of the PPG. The next meeting of Patient Locality is in December, the next Patient working Group is 13th July there is also a Healthwatch meeting on the 13th July.
- Health Pledge: Dominic said there had been a meeting of the Health Pledge team the previous Tuesday to refocus the group, it was mentioned that the Health Pledge stand at the Devo Manc Conference had been very successful and the keynote speaker Sir Sam Everidge gave prominent mention to the Health Pledge in his speech. Ingrid has now three local schools involved in the Pledge. There was nothing to report in IT.
- Cathy Dobson sent a new interesting factoid about the Care Act;

Local authorities must provide assessments to all people over the age of 18 living in their area who appear to have needs for care and support. If, after an assessment, they find that you don't have needs that they should meet then they should still provide you with information and advice that will help to prevent the development of needs in the future. Your assessment must not take into account whether you can afford to pay for any services (although a financial assessment will be done later, and you might find that you have to contribute to the cost of your care and support).

If you are being assessed you must be fully involved in the process and you can nominate other people to be involved as well. If you need support with the assessment and have nobody who can help then the local authority must provide you with an advocate.

Go to <https://adultportal.tameside.gov.uk:14500/web/portal/pages/home> for more information, and to record an Initial Contact (which can lead to a full assessment) using the 'I need help' link. The telephone number for adult services is 0161 342 2400.

- Food Bank. Dorothy told the group that Central Methodist are really pleased with the amount of donations from the Surgery. The food bank distribute 96 parcels every two weeks which feed 20 children and 40 adults. The food needs at the moment are: soup, cordial, sugar, tea and coffee.
- MSK. Cath Shaw reported that MSK has been joined by ENT. There were marketing meetings at Hyde Town Hall the previous week.
- Self Care week. The dates for Self Care Week 2015 are 16th-22nd November. The theme is Self Care for Life. Marilyn is looking into booking the stall at Clarendon Mall, a local Tai Chi School has agreed to give a demonstration.

Next Meetings are: Thursday 6th August at 1.30

Thursday 10th September 1.30

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